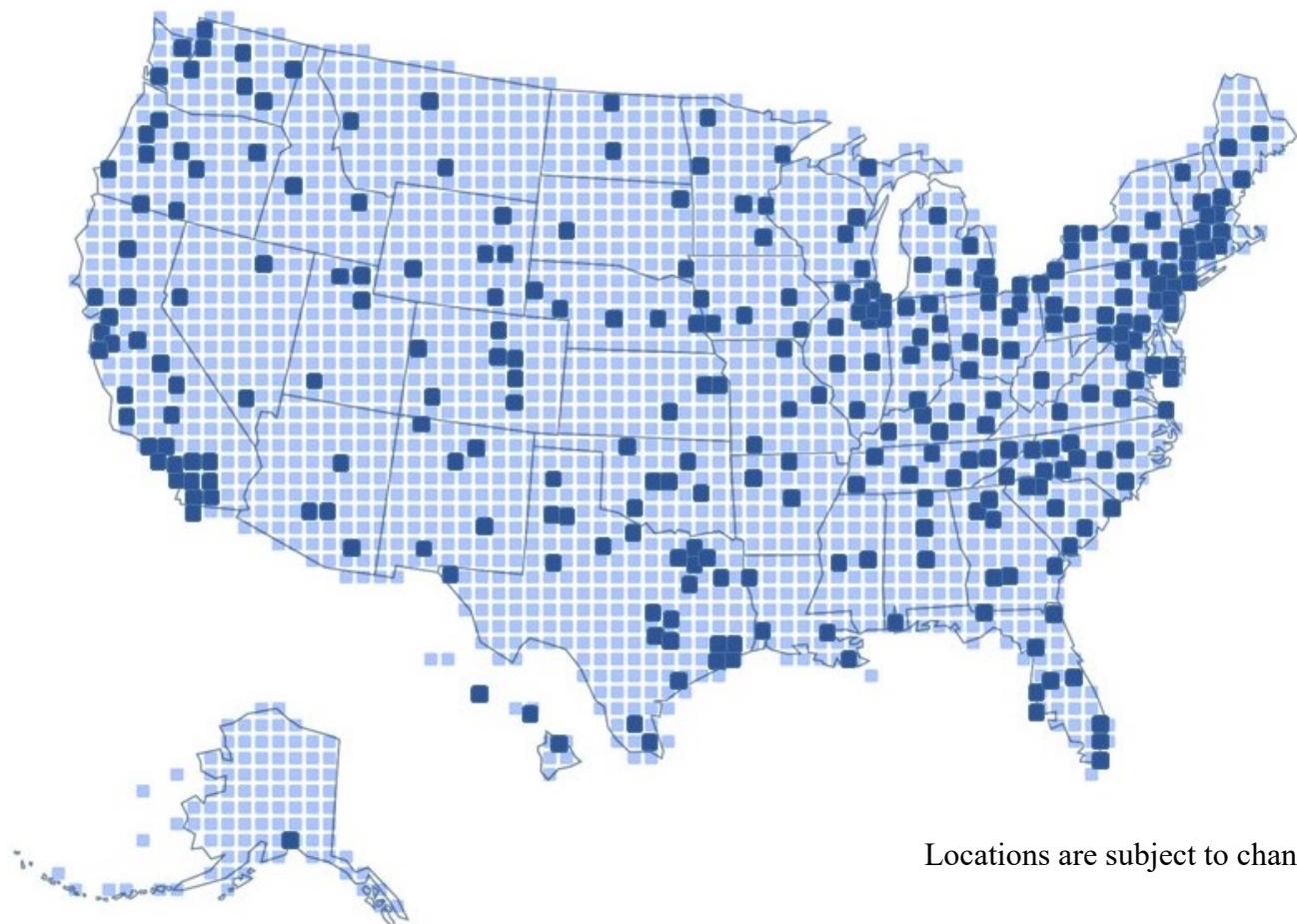


ITCA 2026 Computer Based Testing



Advantages of Computer-Based Testing:

- Available all year-round
- Schedule an exam date, time, and location that is most convenient for you
- Choose from over 300 testing locations throughout the country
- Receive your exam score immediately





2026 COMPUTER-BASED TESTING (YEAR-ROUND)

PROGRAM OBJECTIVE: The National Tribal Water & Wastewater Operator Certification Program at the Inter Tribal Council of Arizona, Inc. (ITCA) serves to meet the needs of personnel working on federal trust Tribal lands and to provide a jurisdictionally-correct alternative to state certification programs. ITCA is a U.S. EPA-approved provider of certification services under the U.S. EPA National Tribal Drinking Water Operator Certification Program. ITCA Operator Certification Program services are available to all personnel working at water / wastewater utilities located on federal trust Tribal lands (Indian reservations).

COMPUTER-BASED TESTING: In an effort to provide improved pathways for Tribal water and wastewater utilities personnel to achieve professional certification, ITCA is offering a year-round opportunity for eligible individuals to take professional certification exams through Computer-Based Testing. The advantages of Computer-Based Testing include: scheduling an exam for a date, time and location that is most convenient; choosing from over 300 testing locations throughout the country; and immediately receiving your exam score.

CERTIFICATION EXAMINATION: Tribal water and wastewater utilities personnel may apply and test for the following professional certifications through ITCA, independent of attending ITCA training courses.

Drinking Water

(various C₂EP/ABC/WPI exam editions)
Treatment—Levels 1, 2, 3, and 4
Distribution—Levels 1, 2, 3, and 4

Wastewater

(various C₂EP/ABC/WPI exam editions)
Collection—Levels 1, 2, 3, and 4
Treatment—Levels 1, 2, 3, and 4

Tribal Utility Management Certification (ITCA exam)

Personnel seeking professional Tribal water / wastewater utilities certification from ITCA through Computer-Based Testing must register and submit a completed ITCA *Application for New Certification*. An applicant must have prior written approval from ITCA to be admitted into an examination session. The application for ITCA certification is free.

The ITCA eligibility criteria (qualifying education, training, and work experience) and application form is provided within the various ITCA Certification Application Booklets, which are available on the ITCA website or can be obtained by directly contacting ITCA. You must submit a separate, completed Application for New Certification for each type of certification exam for which you request. Please Note: Individuals who have previously submitted a complete *Application for New Certification* with ITCA (i.e. if you are retesting), may already be eligible to take the certification exam. To determine eligibility, please contact the ITCA Tribal Water Systems Program at (602) 258-4822.

The Inter Tribal Council of Arizona, Inc. is an equal opportunity provider and employer.

Ak-Chin Indian Community
Cocopah Tribe
Colorado River Indian Tribes
Fort McDowell Yavapai Nation
Fort Mojave Tribe
Gila River Indian Community
Havasupai Tribe
Hopi Tribe
Hualapai Tribe
Kaibab-Paiute Tribe
Pascua Yaqui Tribe
Pueblo of Zuni
Quechan Tribe
Salt River Pima-Maricopa Indian Community
San Carlos Apache Tribe
San Juan Southern Paiute Tribe
Tohono O'odham Nation
Tonto Apache Tribe
White Mountain Apache Tribe
Yavapai-Apache Nation
Yavapai-Prescott Indian Tribe



COMPUTER-BASED TESTING



LOCATIONS: ITCA has contracted with the Water Professionals International, WPI, (formerly known as ABC) and PSI to offer Computer-Based testing at over 300 PSI assessment centers located throughout the U.S.

DATES: Computer-Based Testing will be made available year-round starting **January 2, 2026**. Individual examinations are scheduled by appointment, Monday through Saturday, from 9:00 a.m. to 5:00 p.m. Prior approval is required. The last day to register for an exam appointment in 2026 is December 31, 2026, at which time, an updated announcement will be posted for 2027.

COST: In 2026, the cost of Computer-Based Testing is \$108 per examination. ITCA uses its grant funding to cover part of the Computer-Based Testing fee (up to the cost of a paper-booklet exam). The remainder of the Computer-Based Testing fee is **\$56 per examination**, which is to be paid by the applicant directly to PSI in advance of a testing appointment. Once approved, candidates may pay online or by phone with a credit card. Alternatively, if paying by company check, cashier's check, or money order, candidates must use a separate PSI payment form, which takes two weeks for processing. ITCA does not charge application fees or certification fees for ITCA professional certification. Please Note: The Computer-Based Testing fee is non-refundable.

THE PROCESS:

Step 1 Register to Request Testing **Begins January 2, 2026**

Please complete the attached ITCA registration form and return.

Please Note: You are required to wait 30 days before you are allowed to retake an exam.

Step 2 Submit a Complete Application for New Certification

You must submit a separate, completed *Application for New Certification* for each type of certification exam for which you request. Applicants deemed eligible by ITCA will receive written approval to take the requested certification exam(s).

Registration forms that do not have a corresponding completed *Application for New Certification* will be placed on hold. A notice of registration postponement will be sent to the registrant.

Step 3 Schedule a Testing Appointment

Applicants that receive written approval from ITCA will be sent a *Candidate Handbook* and instructions on how to schedule a testing appointment at the nearest PSI testing center. PSI will contact you directly to schedule a location, date, and time of your Computer-Based examination. In the event that you are not contacted, it is the applicant's responsibility to directly contact PSI or ITCA to schedule a testing appointment. A scheduled testing appointment may be rescheduled only once and only with prior notice to PSI. Missed appointments cannot be rescheduled. Please remember that the Computer-Based Testing fee is non-refundable.

TRAVEL AND LODGING: You are responsible for making your own travel and lodging arrangements.

For additional information on **Computer-Based Testing**, please contact ITCA Tribal Water Systems Program by phone at (602) 258-4822, or by email to twsinfo@itcaonline.com.



**EXAMINATION FOR
TRIBAL WATER AND WASTEWATER PROFESSIONAL CERTIFICATION**

**Regional Testing Locations Nationwide
January 2, 2026 – December 31, 2026
(by appointment only)**

(Please Print Clearly)

Name of Applicant: _____
(First) _____ (Last) _____

Title/Position: _____

Tribal Nation / Indian Reservation: _____

Tribal Utility/Department/Organization: _____

E-mail Address: _____

Business Address: _____
(Mailing) _____ (Street/P.O. Box) _____

_____ (City) _____ (State) _____ (Zip Code)

Telephone Number: (_____) _____ - _____ Fax Number: (_____) _____ - _____

ITCA is an equal opportunity provider. Do you need any special accommodations for the exam appointment?
If so, please describe.

**Complete both pages of the registration form and return by December 11, 2026.
Send completed form by e-mail, fax, or mail, to the following:**

Inter Tribal Council of Arizona, Inc.
TRIBAL WATER SYSTEMS DEPARTMENT

2214 N. Central Avenue, Phoenix, AZ 85004, Telephone: (602) 258-4822, Fax: (602) 258-4825,
Email: diana.eby@itcaonline.com or TWSInfo@itcaonline.com



**EXAMINATION FOR
TRIBAL WATER AND WASTEWATER PROFESSIONAL CERTIFICATION**

**Regional Testing Locations Nationwide
January 2, 2026 – December 31, 2026
(by appointment only)**

Name of Applicant: _____
 (First) _____ (Last) _____

CERTIFICATION EXAM TYPES AND LEVELS

Please select all that apply.

NOTICE: To be considered for approval to take a certification exam, you must submit a separate Application for New Certification (available from ITCA) for each type of exam for which you request.

Certification Exam Types and Levels

(Select all that apply)

The following are Association of Boards of Certification 100-question exams

WATER TREATMENT SYSTEM OPERATOR

Select a level: L1 L2 L3 L4

WATER DISTRIBUTION SYSTEM OPERATOR

Select a level: L1 L2 L3 L4

The following is an Association of Boards of Certification 50-question exam

VERY SMALL WATER SYSTEM OPERATOR

The following are Association of Boards of Certification 100-question exams

WASTEWATER COLLECTION SYSTEM OPERATOR

Select a level: L1 L2 L3 L4

WASTEWATER TREATMENT SYSTEM OPERATOR

Select a level: L1 L2 L3 L4

The following is an ITCA 100-question customized exam

TRIBAL UTILITY MANAGEMENT CERTIFICATION

Complete both pages of the registration form and return by December 11, 2026.

Send completed form by e-mail, fax, or mail, to the following:

Inter Tribal Council of Arizona, Inc.

TRIBAL WATER SYSTEMS DEPARTMENT

2214 N. Central Avenue, Phoenix, AZ 85004, Telephone: (602) 258-4822, Fax: (602) 258-4825,

Email: diana.eby@itcaonline.com or TWSInfo@itcaonline.com