



**ITCA TRIBAL OPERATOR  
WORKGROUP MEETING**  
SEPTEMBER 19-22, 2022

# NATIONAL TRIBAL OPERATOR WORKGROUP VIRTUAL MEETING

## SEPTEMBER 19 – 22, 2022

*\*All times displayed in Mountain Daylight Time*

### Tentative AGENDA

### DAY 1 - MONDAY, SEPTEMBER 19, 2022

8:00 a.m. MDT\*

#### **Workgroup Meeting Welcome**

Brian Bennon, Tribal Water Systems Department Director,  
Inter Tribal Council of Arizona, Inc.

8:15 a.m. – 9:00 a.m. MDT

#### **Interpreting the Sustainability of Utility Water Supplies**

Steve Smith, Smith Consultants

9:00 a.m. – 12:00 p.m. MDT

#### **Drought Contingency Planning**

Steve Smith, Smith Consultants

12:00 p.m. – 1:00 p.m. MDT

#### **LUNCH BREAK**

1:00 p.m. – 2:30 p.m. MDT

#### **Cybersecurity**

Glenn Barnes, Water Finance Assistance

2:30 p.m. – 3:00 p.m. MDT

#### **Removing Oxidized Contaminants, Such As Nitrate and Uranium**

Dr. Bruce Rittmann, Regents' Professor of Environmental Engineering,  
Arizona State University

3:00 p.m. – 5:00 p.m. MDT

#### **Cross Connection Control and Backflow Prevention**

Mary Howell, Backflow Management, Inc.  
and  
Nicole Mangin, MEC TECH Services, Inc.

5:00 p.m. MDT

#### **Adjourn for the Day**

*“Preparing for  
Current & Future  
Challenges”*





**ITCA TRIBAL OPERATOR  
WORKGROUP MEETING**  
SEPTEMBER 19-22, 2022

# NATIONAL TRIBAL OPERATOR WORKGROUP VIRTUAL MEETING

## SEPTEMBER 19 – 22, 2022

*\*All times displayed in Mountain Daylight Time*

### Tentative AGENDA

### DAY 2 - TUESDAY, SEPTEMBER 20, 2022

8:00 a.m. – 10:00 a.m. MDT\*

#### **Worker Health & Safety**

Jon Cordoba, P3 Safety Solutions, LLC

10:00 a.m. – 11:00 a.m. MDT

#### **Water Loss Control & Meters**

Glenn Barnes, Water Finance Assistance

11:00 a.m. – 12:00 p.m. MDT

#### **Lead & Copper Rule Revisions**

Nora Romero, Nora Romero Services

12:00 p.m. – 1:00 p.m. MDT

#### **LUNCH BREAK**

1:00 p.m. – 2:30 p.m. MDT

#### **Utility Customer Service**

Elora Arnette, Water Finance Assistance

2:30 p.m. – 5:00 p.m. MDT

#### **Preventative Maintenance Plans**

Charolotte Jones, AZ Safe Water, LLC

5:00 p.m. MDT

#### **Adjourn for the Day**

*“Preparing for  
Current & Future  
Challenges”*





**ITCA TRIBAL OPERATOR  
WORKGROUP MEETING**  
SEPTEMBER 19-22, 2022

# NATIONAL TRIBAL OPERATOR WORKGROUP VIRTUAL MEETING

## SEPTEMBER 19 – 22, 2022

*\*All times displayed in Mountain Daylight Time*

### Tentative AGENDA

### DAY 3 - WEDNESDAY, SEPTEMBER 21, 2022

8:00 a.m. – 8:15 a.m. MDT\*

#### **ITCA Tribal Water Systems Programs--Updates**

Brian Bennon, Bruce Robinson, Scott Gregory  
ITCA Tribal Water Systems Department

8:15 a.m. – 9:00 a.m. MDT

#### **Tribal School Water Lead Testing Project & Services**

Diella Packman and Audrey Tso  
ITCA Tribal Water Systems Department

#### Track A-Operator Topics

#### Track B-Utility Management Topics

9:00 a.m. MDT

#### **Wastewater Regulations Review**

Melissa Durbin, Technical Learning  
Consultants, LLC

#### **Standard Operating Procedures**

Cindy Goodburn Consulting, LLC

10:00 a.m. MDT

#### **Source Water Protection**

Terry Mount, PureOps, LLC

11:00 a.m. MDT

#### **SCADA Integration**

Michael Alvidrez and Al Parker

12:00 p.m. – 1:00 p.m. MDT

#### **LUNCH BREAK**

1:00 p.m. MDT

#### **Math for Troubleshooting Distribution Systems**

Michael Alvidrez, Alvidrez Water  
Operations

#### **Key Tools for Utility Management**

Steve Terry, WST Consulting, LLC

2:00 p.m. MDT

#### **Regulatory Stewardship of Distribution Systems**

Mary Howell, BMI  
and  
Nicole Mangin, MEC TECH Services

#### **Infrastructure Funding Panel**

- Glenn Barnes, Water Finance Assistance
- Ken Fitzgerald, CAPT, USPHS, Indian Health Service, SFC
- Lindsey Jones, Water Infrastructure Finance Authority of Arizona

4:00 p.m. MDT

#### **Adjourn for the Day**



*“Preparing for  
Current & Future  
Challenges”*

ITCA is an equal opportunity provider.

Page 3 of 4



**ITCA TRIBAL OPERATOR  
WORKGROUP MEETING**  
SEPTEMBER 19 - 22, 2022

# NATIONAL TRIBAL OPERATOR WORKGROUP VIRTUAL MEETING

## SEPTEMBER 19 – 22, 2022

*\*All times displayed in Mountain Daylight Time*

### Tentative AGENDA

8:00 a.m. – 8:30 a.m. MDT\*

8:30 a.m. – 10:00 a.m. MDT

10:00 a.m. – 11:30a.m. MDT

11:30 a.m. – 12:45 p.m. MDT

12:45 p.m. MDT

### DAY 4 - THURSDAY, SEPTEMBER 22, 2022

#### **Training Opportunities with the Indian Health Service, Environmental Health Support Center**

Shari Windt, Engineering Consultant, IHS-EHSC

#### **PFAS Chemicals & Regulations**

Nora Romero, Nora Romero Services

#### **Importance of Operator Knowledge**

Mary Howell, Backflow Management, Inc.

and

Nicole Mangin, MEC TECH Services

#### **Awards Ceremony**

Brian Bennon, Tribal Water Systems Department Director

and

Maria Dadgar, Executive Director, Inter Tribal Council of Arizona

#### **Meeting Adjourns**

*“Preparing for  
Current & Future  
Challenges”*

