



Inter-Tribal Council of Arizona, Inc.
Area Agency on Aging, Region 8
State Health Insurance Program Refresher Training
October 9 & 10, 2018
9:00AM – 4:00 PM



Training Description

The Public Benefit Outreach Project (PBO) is a State Health Insurance Program (SHIP) that provides Medicare counseling service to beneficiaries by utilizing volunteer counselors. The PBO Project will host a **no cost** In-service Refresher Training on Medicare, Arizona Health Care Cost Containment System (AHCCCS), Social Security and other benefits for volunteers and paraprofessionals.

When: October 9 & 10, 2018 from 9am – 4pm

Where: Inter-Tribal Council of Arizona – Conference Room 2
2214 North Central Avenue, Suite 100
Phoenix Arizona 85004

Topics of discussion:

- Up to date information on Medicare:
 - o Part A – Hospital Insurance
 - o Part B – Medicare Insurance
 - o Part C – Advantage Plans
 - o Part D- Prescription Drug Coverage
 - o Medigap – Supplemental Insurance
 - o Preventative Services
 - o Medicare and End Stage
 - o Rights and Appeals
- Senior Medicare Patrol – Healthcare Fraud and Abuse
- Indian Health Services
- Social Security
- Veterans Benefit
- Medicaid – AHCCCS
- ALTC Eligibility

Refresher training is offered to individuals & paraprofessionals that work closely with elders and people with disabilities.

As a certified SHIP counselor, you will assist elders, caregivers and people with disabilities with benefits questions. There are many changes happen every year that affect elders in our communities, keeping them aware of benefits that could potentially help pay for medical costs and daily living expenses, is vital information. Benefits such as Medicare and Medicaid contribute to Indian Health Services revenue, potentially leading to expanded services, which helps the entire community.

Stephanie Barehand, PBO/LIS Specialist Phone: (602) 258-4822 Email: Stephanie.Barehand@itcaonline.com

“This project was supported, in part by grant number 90SA0032 / 90MP0235, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy”



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If you are interested in attending, please fill out the attached Training Registration Form and return by October 5, 2018. **Individuals who are looking to become State certified volunteers are subject to take an online test.** If you are interested a counselors description can be provided at the training.

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Registration Form

1. Participant Information

First Name

Middle

Last

Address

State

Zip Code

Work / Home Phone Number

Email Address

Employer

Title

2. Race / Ethnicity Please Check all that apply

- Native American
- African American
- Asian
- Native Hawaiian / Pacific Islander
- Hispanic
- White

2. Please Check all that apply

- I work closely with Tribal Elders and People with disabilities
- I work closely with Tribal elders as a paraprofessional and I am unable to assist as a Certified counselor
- I have been SHIP Certified and receiving my renewal training.

3. **Registration Information** : You can send your registration forms by emailing to Stephanie.Barehand@itcaonline.com or Fax to (602) 258—4825

4. **Registration Deadline** : October 5, 2018
Registration is limited to 16 individuals

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AGENDA

Tuesday October 9, 2018

9:00 A.M.	Introductions
9:05 A.M.	PBO Program Overview – SHIP/SMP Program
9:35 A.M.	Medicare Updates 2018 (New Medicare Cards)
10:35 A.M.	Break
10:45 A.M.	Social Security – Kimberly Yellow Robe
12:00 P.M.	Lunch (on your own)
1:00 P.M.	Arizona Long Term Care Services (ALTCS) – TBD
2:00 P.M.	Break
2:10 P.M.	Advance Directive Toolkit – Courtney Bennett, Attorney General Office
3:10 P.M.	Arizona Health Care Cost Containment System – TBD
4:00 P.M.	Adjourn

Wednesday October 10, 2018

9:00 A.M.	Federal Veterans Affair Benefit – HoMana Pawiki / Michael Core
10:15 A.M.	Break
10:30 A.M.	State Veterans Affair Benefit – Michael E. Core / Mike Klier
11:30 A.M.	Lunch (on your own)
1:00 P.M.	Indian Health Services – Brian Zah
2:15 P.M.	Break
2:30 P.M.	Medicare Fraud Errors and Abuse Updates
3:00 P.M.	Evaluations /Adjourn

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