

Inter Tribal Council of Arizona, Inc.

WIC & SEBTC Vendor Alert

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EXCHANGE OF RECALLED SIMILAC, ALIMENTUM and ELECARE INFANT FORMULA

Abbott recalled Similac, Alimentum, and Elecare powdered infant formulas on February 17, 2022. ITCA WIC clients have purchased recalled infant formula products. The ITCA WIC program is recommending clients return recalled infant formula to the store where it was purchased and allowing flexibility for returning and exchanging WIC infant formula. See these flexibilities below:

Effective February 18, 2022

- Treat WIC customers the same as non-WIC customers.
- WIC customers have the same rights as all other customers under this recall.
- Vendors may exchange recalled infant formula purchased with WIC benefits in the same manner as the exchange of formula purchased with another form of payment.
- WIC customers are eligible for gift cards, credit or other products in exchange for the recalled formula if these are offered to non-WIC customers.
- Vendors are not restricted to replacing recalled infant formula for the same product and container size.

Recall Information

- You can find details about the recalled infant formula at <http://www.similacrecall.com/>
- Contact Abbott about refunds and replacement of recalled infant formula. Abbott states on its website that consumers may return recalled product to the vendor where it was purchased.
- Ready to Feed and concentrate formulas are not recalled, only powder formula is recalled. Additionally, Similac Soy Isomil and Neosure infant formulas have not been recalled.

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APL Requirements and Potential Updates

The ITCA WIC Program makes the APL available on a daily basis and requires vendors to obtain the APL file every 24 hours.

- Ensure your Point of Sale (POS) is downloading the ITCA WIC APL on a daily basis.
- The following Subcategories have been added to the ITCA WIC APL today in Category 21- Infant Formula.

096 – Enfamil Infant powder 12.5oz

018 – Enfamil Gentlease powder 12.4oz

013 – Enfamil A.R. powder 12.4oz

101 – Enfamil Reguline powder 12.4oz

095 – Gerber Good Start SoothePro 12.4oz

200 - Similac Pro Total Comfort RTF 32 oz

201 - Similac Pro Total Comfort powder 29.8 oz

202 - Similac Sensitive powder 29.8 oz

203 - Similac Pro Sensitive powder 29.8 oz

204 - Similac Advance powder 30.8oz

205 - Similac Pro Advance powder 30.8oz

- As this situation evolves, ITCA WIC may implement additional formula Subcategories. Due to the urgency of the situation ITCA WIC may not provide advanced notice until the same day the new Subcategories are implemented.

We thank you for your service to WIC clients and your diligence and flexibility as we navigate this unprecedented situation.

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