How To Reset UPS after Overload Condition

When the Overload/Check Battery LED is illuminated solid red (not flashing), the output capacity of the battery-backup/ surge-protected outlets on the UPS has been exceeded.

Here are some reasons why the Overload/Check Battery LED may be illuminated solid red:
- The total power draw of all the devices plugged into the battery-backup/surge-protected outlets of the unit exceeds the capacity of the UPS.
- The UPS needs to be reset. The UPS was previously overloaded and some equipment was removed to reduce the power draw of the connected devices.
- A severe surge has occurred and the UPS absorbed the damage, as designed, to protect connected equipment.

To attempt to restore normal operation:
1. Turn off and remove any equipment connected to the UPS.
2. Turn off the UPS: press and hold the On/Off button until the UPS beeps, then release the button. Disconnect the UPS from the AC outlet.
3. Reconnect the UPS to a functioning AC outlet.
4. Turn on the UPS: press and hold the On/Off button until the UPS beeps, then release the button. The green On/Off LED should now be lit.
5. Reconnect the equipment that requires battery-backup power and is within the output capacity of the UPS directly into the battery-backup/surge-protected outlets. Turn on the equipment. Equipment that does not require battery-backup protection can be plugged into the surge-protected-only outlets.
6. Perform a self-test by holding the On/Off button for 3 seconds and releasing it after the second beep. The unit will register an alarm while it checks internal components and will briefly operate in battery mode to ensure that it is able to support the attached equipment. If the connected devices remain operational throughout the test, then the UPS is operating properly. Another series of beeps will indicate that the test is complete.

If this does not work, contact ITCA for a replacement unit.