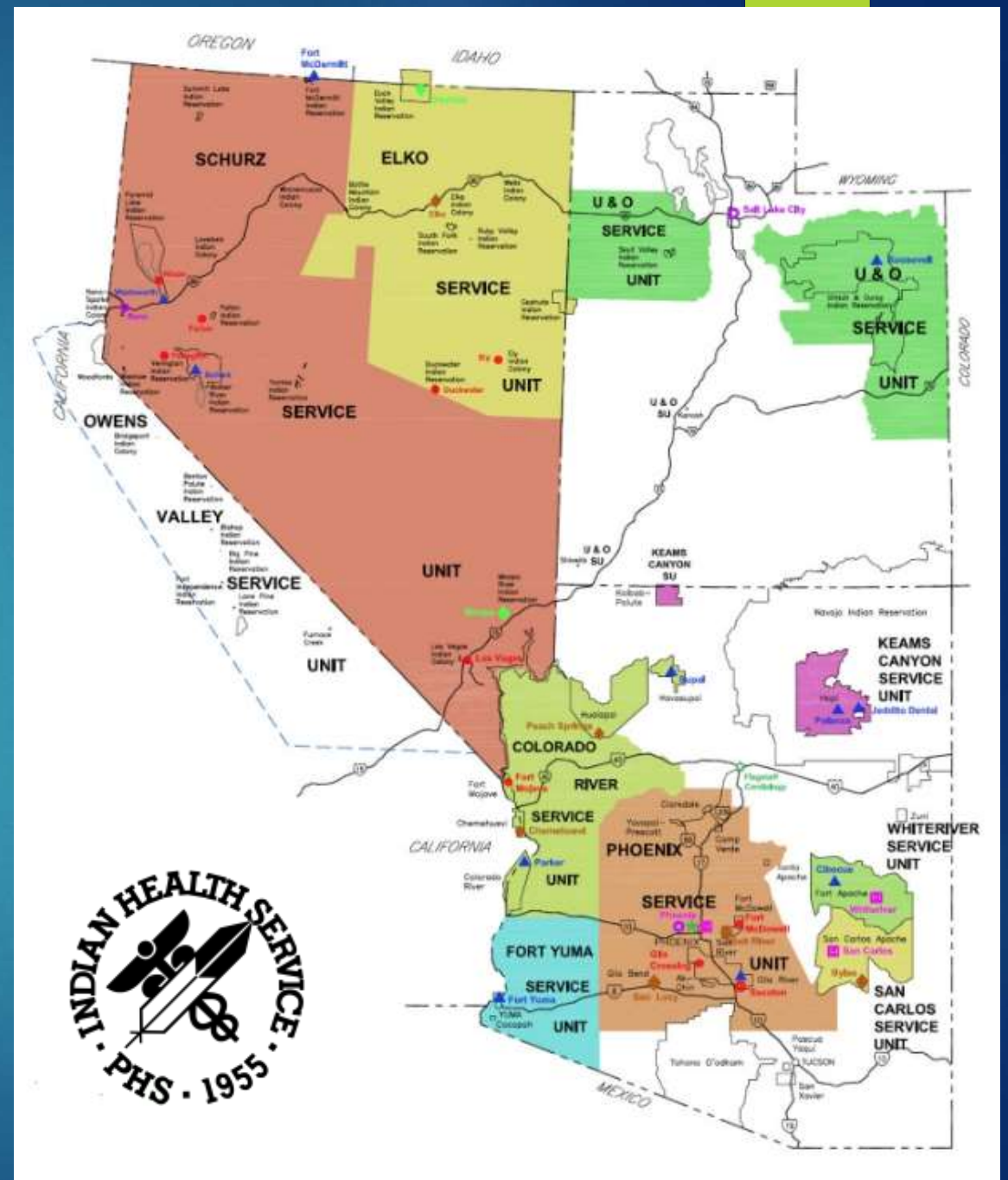


Phoenix Area Health Services Master Plan

Master Plan Update and Developing a Strategic Approach

Tribal Health Steering Committee for the Phoenix Area IHS Meeting
June 25-26, 2018

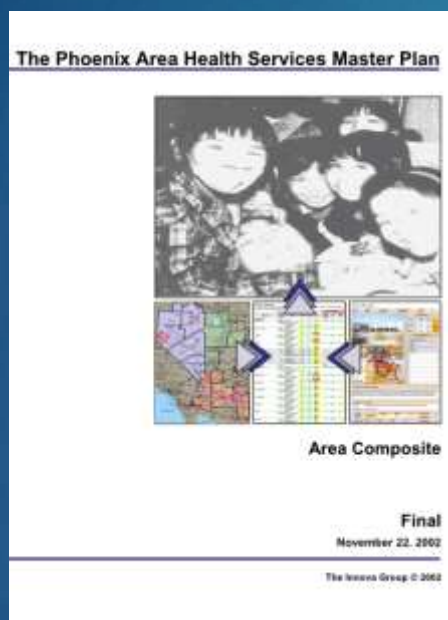


Today's Briefing:

- To inform you of the upcoming Phoenix Area Health Services Master Plan 2018-19 Update
 - Primarily: To discuss and request Tribal input regarding the approach to the MP
 - Emphasize the opportunity for Tribes and communities in the upcoming MP
- Previous Health Services Master Plans
- Facilities Planning Perspective
 - Facility development following the previous Master Plans
 - Future Facilities
- Comprehensive Master Plan
 - Focus on Clinical needs
 - Evaluating Past Master Plan Priorities, Past User Pop Projections to 2015
 - Changes in service delivery plan goals
 - Advancing priorities at PSA, Regional and Area levels
- Developing a Conceptual Approach...Strategic Health Services Master Plan
- Performing the 2018-19 Master Plan work
- August 2018: Tribal Consultation Meeting

Previous Health Services Master Plans

- Comprehensive process with NV, UT & AZ Tribes, Inter Tribal Councils of NV & AZ, and the Phoenix Area IHS
- To examine Services, Staff, Facilities and Contract Health dollar needs
- The 2002 & 2007 planning process reflected a “**Community-Based**” approach, to delineate services and resources needed at 3 levels: Primary Service Area, the Region and the Area



Health Services Master Plan
November 2002



Health Services Master Plan-Update
August 2007

Developing a 2018-19 Health Services Master Plan: Updating Key Components

2002 HS Master Plan

- Master Plan
 - Each individual Primary Service Area, Regional and Area Delivery plans
- Regional Plan
 - Visiting Professional Summary Plan
 - Contract Health Summary
 - Direct Care Services Distribution Plan
- Master Plan Priorities

2007 HS Master Plan Update

- User Population Summary
- On-Site Service Summary
- Regional & VP Discussion
- Contract Health Summary
- Staffing Summary
- Space Summary
- Priorities

2002 HS Master Plan Example

Bylas Health Center

Primary Service Area (PSA) Analysis

- Resource Allocation (Direct Health Care & Contract Health Care)
- Service Delivery Plans
- Market Assessment
- Historical Workload



Map & Facility Summary



Resource Summary			
Gross Sq Mins	Existing	Need	%
		1,121	2,942
Parking Spaces	25	135	18.5%
Site (Hectares)	0.080	2.6	0.4%
BKM Staff	20.0	108.9	18.4%

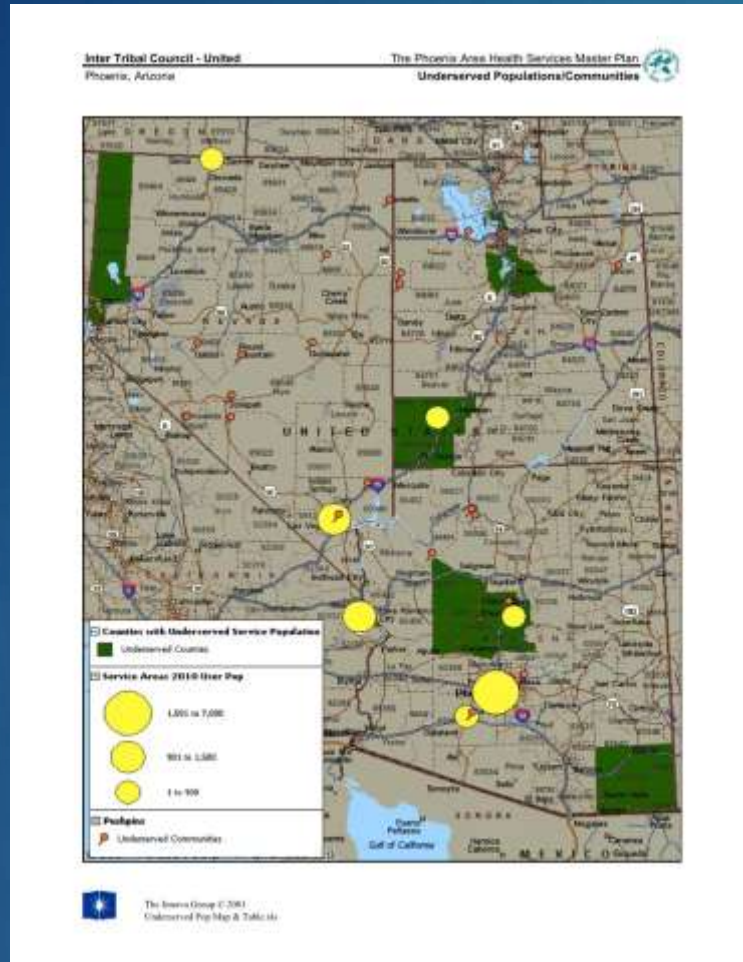
Master Plan Priority Issues	
▶	Real dental presence in the community
▶	Inadequate power
▶	Improve access to radiology
▶	Additional Screening RN
▶	New full time openatory service
▶	Extended hours of operation and the staff to accomplish it
▶	Helped access as close as possible
▶	Information Management Staff and Resources
▶	Dedicated Mental Health presence in community
▶	Improved access to ped, ob/gyn, internal medicine physicians
▶	Dedicated nutrition presence in community
▶	
▶	

Primary Care Service Area Communities
Bylas, Bylas Gap, Tombstone, Wilcox, Clifton, Duncan, Fort Thomas, Geronimo, Maroon, Pima, Safford, Thatcher

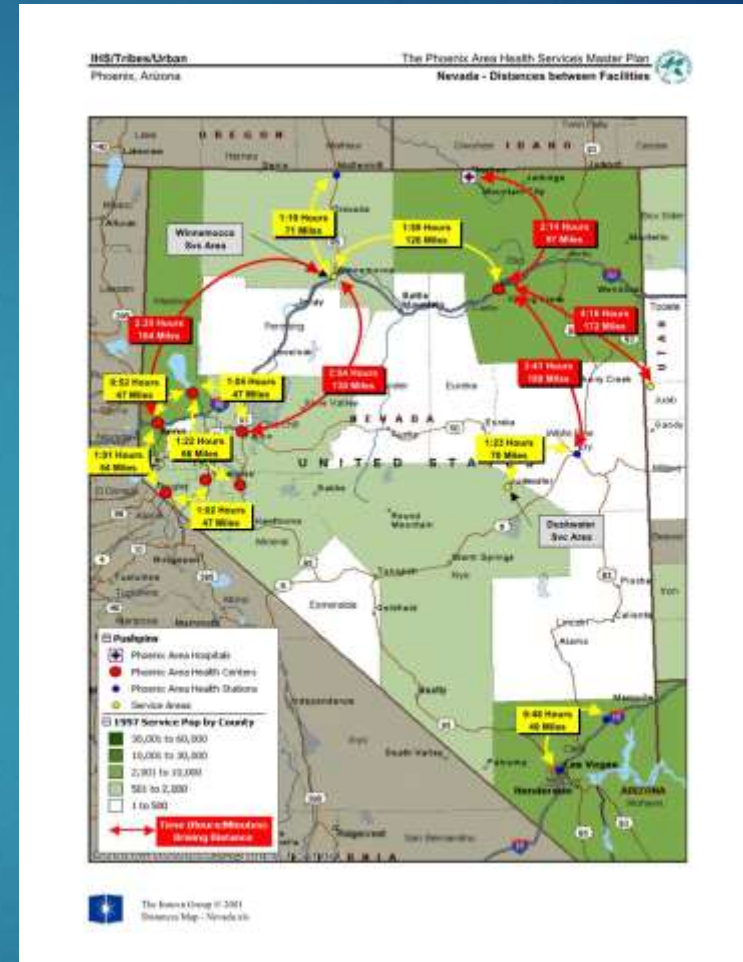
Expanded Service Area Services	
Services:	
Communities:	

Population Summary	Average Age	Service Area			Phoenix		USA		1997 User Pop		2010 User Pop	
		26.3	26.7	36.0	1997 User Pop	2,379	2010 User Pop	2,625				
2010 by Age:	0-14	934	15-44	1,221	45-65	368	65+	102	2010 User Pop	2,625		

Underserved Populations/ Communities



Nevada – Distances between Facilities



2002 HS Master Plan Example

Bylas Health Center

2007 HS Master Plan Update – PSA Resourcing Priorities/Top 15

IHS/Tribes/Urban
Phoenix Area

The Phoenix Area Health Services Master Plan
PSA Resourcing Priorities - Top 15 Composite



Implementation by
Single Priority List

Primary Service Area Resourcing Priorities - Composite

Service Area	Service Area Services & Resourcing Priorities														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Al-Chin Indian Community Clinic	Transportation	Full Dental Services	CHI, Diabetes and Wellness staffing & space (1 FTE)	Increase Primary Care office and space	Add Traditional Healing service and space	Administrative, BI, Medical Records, BQ, CHI staffing office increase (0.5 FTE)	Colorectal services and staff	Substance health department space and staff	Increase social services	Full services and space (1.2 FTE)	Provide Pharmacy space	Increase EMS staffing	Provide support services and space	Increase CHI nutrition staff and space	
Battle Mountain Health & Human Svcs	Increase Tribal Health Space	Increase Tribal Health Administration	AMT & Dental Program	Increase Primary Care Providers	Increase Primary Care Space	Increase Nursing Support	AMT & Wellness Facility	Add Behavioral Health	Screen Alcohol & Substance Abuse Counseling	Add Cultural Health Personnel	Increase Public Health Nursing Personnel	Add Business Office Personnel	Add Medical Records	Add Traditional Healing Provider and Space	Complete a P&OP/PCR
Bylak Health Center	Increase the number of visiting clinical staff that include Certified, Family Practice	Construct a Dental Building with 3 units	Increase Preventive Services in collaboration with San Carlos Apache Tribe	Increase case management in light of Women's Health Package and for the continuity of care	Increase records in collaboration with San Carlos Apache Tribe										
Chemetree Clinic	Provide primary care provider office	Increase primary care department space	Provide level 4 emergency room services (1 staff and space)	Increase dental by 4 FTE	Provide mental health services (staff and space)	Provide 1 additional alcohol and substance abuse counselor	Provide additional counseling offices	Provide housekeeping and linen staff	Provide 1 PMH services	Provide PMH space	Add transporter	Increase CHI space	Increase Diabetes space	Increase Property and Facility space	Increase overall clinic space
Elizabet Health Center	Facility Renovation	Increase services through route of WRSU physicians	Implement EHR	Mark Security on Health Center grounds	Need full time radiologist services and/or upgraded equipment	Need medical staff trained in women's health services P&G	Need additional staff for	Need new equipment such as computers for offices	Need more medical staff such as a GS-11 social worker, medical support assistant, etc.	Change P&OP/PCR profile to correct leader in hope that a native nurse will apply for the position	New A/C, heating system, currency system, continuously going down	New phone system needed	Generator for lights when we have electricity blackouts	New chairs from, broken up or breaking	New chairs for waiting areas
Cocopah	Not Studied or Update														
Duckwater Shoshone Tribal HC	Increase Health Information Management force	Increase Information Management space	Increase Primary Care departmental space	Increase Housekeeping & Linen staff and space	Increase Nursing staff	Add Dental Service staff and supportable space	Increase Behavioral Health staff and space	Add Traditional Healer supportable space	Increase Public Health Nursing staff	Add Property and Supply Staff					
Southern Sanikil (Eldo Health Center)	Increase space available for visiting providers	Add dental capacity and equipment	Increase space for planning	Recruit more visiting professionals or develop telemedicine alternatives	Create a resource space for Behavioral Health waiting area	Add additional Public Health Nutrition support	Add a Wellness coordinator	Add a Diabetes/Voice/Child advocate	Repair or replace the Sector Center	Market and increase available parking					
Dy Shoshone Tribal Health Center	Increase Primary Care departmental space - (includes lab)	Increase Pharmacy space	Increase Behavioral Health space	Add Property and Supply staff and space	Add Health Information Management staff and space	Add Information Management staff and space	Add Facility Management staff	Add Clinical Engineering staff	Add Housekeeping & Linen staff and space	Add Public Health Nursing staff and space	Add Transporter staff	Add Traditional Healer and supportable space	Add Dental Service staff and supportable space		
Fabun Health Center	More substance abuse services	Offer addiction nursing	Offer medical social work	Offer case management	Offer assisted living	Offer Dialysis Center	Increase systems issues communication, interdepartmental, billing, and multiple databases	Not enough HES primary care providers							
FL Mojave Indian Health Center	Provide Wellness Center staff and space	Increase overall clinic staff	Increase CHI	Increase CHI space	Increase Mental Health Counselor to full time	Provide Information Management Staff and Space	Provide CHI staff and space	Provide Substance Abuse Transitional Care Services and Space	Provide Outreach Elder Care staff and increase space	Increase Business Office space	Increase Housekeeping staff	Add 1.0 alcohol counselors	Provide part time social services	Increase medical records staff	Provide space for Case Management
FL Duckwater Health Center	Build a Replacement clinic	Expand Primary Care Space	Expand Dental Space	Expand Behavioral Health Space	Add Physical Therapy	Expand Pharmacy	Develop Visiting Specialist Clinic	Improve Business Operations	Add Dental Hygiene	Develop Adolescent/Child Health Program	Expand Public Health Nursing Programs	Develop More Health Prevention/Educational Programs	Improve IT Infrastructure, including Electronic Health Record	Participate in Chronic Disease Model	Explore Development of Dialysis Center
FL McDowell IHS Health Center	Complete a replacement P&OP/PCR	Increase Primary Care Providers	Increase Nursing Support	Increase Public Health Nursing and Space	Increase Dental Providers	Add Pharmacial	Increase Business Office Personnel	Increase Dental Hygiene	Increase mental Health Counselor	Increase Property and Supply Space	Increase Housekeeping and Linen Space	Increase Provider Offices	Increase Primary Care Space	Add CHI Personnel	Add Diabetes Space
FL Yuma	Not Studied or Update														
Goshute Clinic	None Provided by Service Area														
Harwood Health Center	Register aging clinic building														
Hopi Health Care Corporation	Adult and Youth Alcohol and Substance Abuse Treatment center	Elder Nursing care for Elders	Outpatient Services for Elder in need of immediate attention	Permanent Specialty Physicians	Cable for patients and staff	Consider long term facility as short stay	Enhanced services	Transportation services	Medical Services, staff/glassess	Outpatient Health Services, scores	Wellness Center to include Diabetes Care, Physical Therapy, HADP, and Nutrition				
Hu-Hu-Kah Memorial Hospital	Enhance Operational Culture	Plan for Recruitment and Retention	Build Information Technology Infrastructure	Strengthen Internal Controls and Reporting	Streamline Outpatient Operations	Leverage Case Management	Match Service Complement to Market Position	Focus on Community Health Needs and Expectations	Reduce Medical Staff Engagement	Optimize Reimbursement Strategies					
Walsh Public Clinic	Add Dental	Increase PC Space	Add PC Staff	Add PC Offices	Add Health Information Management Staff/Space	Increase Behavioral Health Staff	Add Information Management Staff/Space	Add Cultural Health Staff/Space	Add Business Office Staff/Space	Add Facility Management Staff					
Las Vegas Palms Trail #1	Add a Wellness Center	Add a Diabetes Program	Add Alternative Medicine	Add Substance Abuse/Traditional Care	Add a Clinical Lab/Staff	Add Traditional Healing	Add Quality Management Staff/Space	Add Public Health Nutrition Staff/Space	Add Public Health Nursing Staff/Space	Add Facility Management Staff/Space					
Las Vegas Indian Center	No response from Phoenix Area regarding the following list.														
Las Vegas New PSA Opportunity	Opportunity - No Priority to Report														
Lavack Service Area	Complete P&OP/PCR	Add Primary Care Provider	Add Primary Care Space	Add Diabetes Program	Add Wellness Program	Increase CHI Personnel	Add Nursing Support for Primary Care	Add Dental Provider	Add Dental Space	Increase Alcohol and Substance Abuse Personnel	Add Mental Health Provider	Add Behavioral Health Space	Add Public Health Nursing Personnel	Add Public Health Nursing Space	Add Transportation Personnel

Recent Projects directly/indirectly affected by past Master Plans - Examples

Constructed New Facilities & Renovations

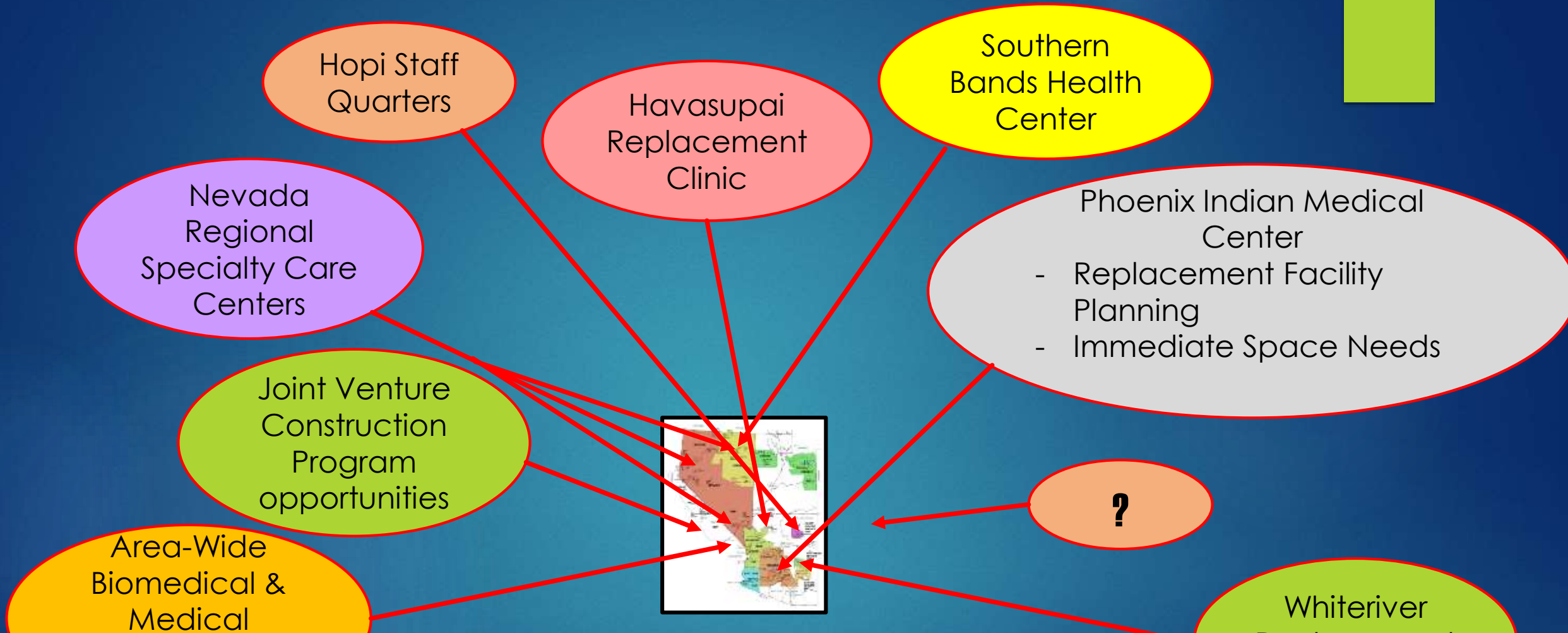
- Reno Sparks Tribal Health Center
- Komatke Health Center/GRHC: Southwest PIMC
- PIMC Outpatient Clinics
- Whiteriver Specialty Care Center
- San Carlos Health Center
- Red Tail Hawk Health Center/GRHC: Southeast PIMC
- Ft. Yuma Health Center (Quechan/Cocopah)

Planning & Design

- Whiteriver Replacement Hospital – 50% Planning
- Northeast Ambulatory Care Center (NEACC) – Schematic Design

Construction

- Parker Indian Hospital – CT Scan, ED, Lab, Radiology
- Havasupai Replacement Clinic (Spring 2019)



Competing Facilities Priorities

Developing a Conceptual Approach to the Master Plan

- Utilizes IHS's National Planning Contract
- Responsive to previous strategic plans and 2030 forecasted needs
- Development of a Phoenix Area Conceptual Health Service Master Plan, agreed upon by All Stakeholders, that addresses the intertwined Area-wide priorities
- That allows advancement of:
 - Phoenix Area Detailed Health Service Master Plan
 - Phoenix Indian Medical Center: Immediate space needs and replacement facility PJD/POR priorities
- Duration of Task Order(s) in the range of 2 years

Path Forward

Stakeholders = Phoenix Area Tribal Health Steering Committee, Phoenix Area Service Unit Tribes, IHS (PIMC, Phoenix Area, Headquarters, Leadership and Clinicians)



Three Distinct Task Orders:

1. Phoenix Area Conceptual Health Service Master Plan
2. Phoenix Area Detailed Health Service Master Plan
3. Phoenix Indian Medical Center PJD & POR

* Schedule - Ambitious – 20 months to 2+ years, approximate same end date



Tribal Health Steering Committee

- Discussion
- Comments
- Questions
- Tribal Consultation (August 2018)

Thank You