



## Agenda

<u>Time</u>	<u>Topic of Discussion</u>	<u>Designated Staff</u>
9:00 AM	<i>Welcome &amp; Introductions</i>	
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9:30 AM	<b>AAA Title III &amp; VI Program Updates</b> <ul style="list-style-type: none"> <li>• Public Benefits</li> <li>• Long Term Care Ombudsman</li> </ul>	<b>ITCA-AAA Staff</b>
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10:00 AM	<b>Conflict Resolution: A Self-Management Perspective</b> <ul style="list-style-type: none"> <li>• The nature of conflict: exploring common myths and metaphors about conflict</li> <li>• Building Skills for Constructive Resolution, including:               <ul style="list-style-type: none"> <li>o Creating an effective environment</li> <li>o Collecting information about the conflict</li> <li>o Communicating needs and desires</li> <li>o Conveying understanding of other perspectives</li> <li>o Creating options for mutual benefit</li> <li>o Confirming agreements to a solution</li> </ul> </li> </ul>	<b>Karen Stafford</b> Employers Council
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12:00 PM	<i>Lunch (on your own)</i>	
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1:00 PM	<b>Tour of Foundation for Senior Living</b>	<b>Emily Lhotka</b> Foundation for Senior Living
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2:00 PM	<b>Presenting Programs</b>	<b>Tribal Program Managers</b>
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3:00 PM	<b>AAA Title III &amp; VI Program Updates</b> <ul style="list-style-type: none"> <li>• AICOA Updates</li> <li>• Caregiver Program</li> <li>• Falls Prevention - MOB</li> <li>• CDSMP</li> <li>• EnhanceFitness</li> <li>• Home and Community Based Services</li> <li>• Menu Planning</li> <li>• Grant Reporting</li> <li>• Discuss Next Quarterly Meeting</li> </ul>	<b>ITCA-AAA Staff</b>
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3:30 PM	<i>Meeting Adjourned</i>	

*Heidi Robertson, Program Specialist*

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