



Agenda
Passenger Assistance Safety and Sensitivity (PASS) Training
Friday, April 27, 2018

<u>Time</u>	<u>Topic of Discussion</u>
8:00 AM	<i>Welcome & Introductions</i>
8:15 AM	Trainer Certification Topics: <ul style="list-style-type: none"> • Distracted Driving • You as a Professional • Communication • Americans with Disabilities Act (ADA) • Disability Awareness • Assisting Passengers with Service Animals • Driver Fatigue • Professional Driving • Stress • Diabetes • Epilepsy or Seizure Disorders • Transit Employee Occupational Safety and Health • Customer Service • People First Language • Bloodborne Pathogens
12:00 PM	<i>Working Lunch (Lunch will be Provided)</i>
1:00 PM	Trainer Certification Topics: <ul style="list-style-type: none"> • Kidney Dialysis • Wheelchair Securement • Accidents and Emergencies • Fire Extinguishers • Lift Operation • Securing the Wheelchair Occupant • Sexual Harassment • Mobility Equipment and Features • Transporting the Aging Society • Evacuation
4:30 PM	Presentation of Certificates
5:00 PM	<i>Training Adjourned</i>

*PASS Training Certificate will be awarded to participants attending the full 8 hour training.