

Participant Sanction Schedule

Abuse/Violation	Sanction
Minor Abuse	
Using checks before or after the valid use dates	1 st Violation - Warning letter
Purchasing unauthorized foods (including incorrect size or amount)	2 nd Violation – Warning letter
Shopping at an unauthorized store	3 rd Violation – 90 day disqualification and monthly issuance only
Not signing checks at the store	
Cashing checks reported lost/stolen	Note: 2 nd and 3 rd sanctions will result for any subsequent abuse/violation of those listed above (it does not have to be the same violation/abuse to receive a 2 nd or 3 rd sanction).
Major Abuse	
Verbally abusing WIC staff or vendor staff such as using inappropriate language, yelling or name-calling (includes throwing something though it is not directed toward WIC or vendor staff)	1 st Violation - 90 day disqualification and barred from any WIC clinic during the disqualification period 2 nd Violation – 6 month disqualification and barred from any WIC clinic during the disqualification period 3 rd Violation – 1 year disqualification and barred from any WIC clinic during the disqualification period
Physical confrontation with clinic or store staff or other clients/customers (clinic staff should report to police)	1 st Violation - 1 year disqualification and barred from WIC clinic during the disqualification period
Verbally threatening clinic/store staff or other client/customer with physical force (includes throwing something in the direction of the clinic or store staff or another client/customer) (clinic staff should report to police)	1 st Violation - 6 month disqualification and barred from any WIC clinic during the disqualification period 2 nd Violation – 1 year disqualification and barred from any WIC clinic during the disqualification period
Theft of WIC equipment, supplies, checks or formula OR personal belongings of WIC staff, client or visitor in clinic (clinic staff should report to police)	1 st Violation - 1 year disqualification and barred from any WIC clinic during the disqualification period
Intentional damage to clinic or store property (clinic staff should report to police)	1 st Violation - 1 year disqualification and barred from any WIC clinic during the disqualification period
Unintentional dual participation (one month or less of benefits received due to transfer, custody issue, etc.)	1 st Violation - Warning letter After first violation of unintentional dual participation, dual participation is considered intentional
Failure to return a loaned multi-user electric breastpump by the date indicated in the letter sent by the local agency WIC Program (exemption made for extenuating circumstances such as a theft or fire with a police report)	1 year disqualification AND full restitution of dollar value of breastpump received prior to applying for benefits after the one year disqualification OR Full restitution of value of pump made immediately OR Payment plan set up with local or state agency AND regular payments are received as planned AND monthly issuance only Note: If a payment is not made, benefits for the next benefit month will not be issued until the payment plan is renegotiated and next payment is received

Abuse/Violation	Sanction
Fraud	
Intentional dual participation in WIC or WIC and CSFP (signed R&R Form and received two or more months of checks)	<p>1st Violation - 1 year disqualification AND full restitution received prior to applying for benefits after the one year disqualification AND monthly issuance only OR Full restitution made immediately AND monthly issuance only OR Payment plan set up with local or state agency AND regular payments are received as planned AND monthly issuance only Note: If a payment is not made, benefits for the next benefit months will not be issued until the payment plan is renegotiated and next payment is received</p>
Falsely reporting or intentionally making false or misleading statements or withholding facts to obtain benefits including, but not limited to identity, income, residence, family size, health status, custody, falsification of medical data or pregnancy, date of birth.	<p>1st Violation - 90 day disqualification (claim <\$100) or 1 year disqualification (claim ≥ \$100) AND full restitution received prior to applying for or receiving benefits after the disqualification period AND monthly issuance only</p>
Falsely reporting, receiving benefits or cashing checks for a client that does not exist, does not reside in the household, is no longer in your custody or is otherwise not ingesting the foods	<p>OR Full restitution made immediately AND monthly issuance only OR</p>
Altering the date, quantity, type of food or client name on a check	<p>Payment plan set up with local or state agency AND regular payments are received as planned AND monthly issuance only</p>
Attempting to receive or actually receiving cash or credit from vendors toward purchase of unauthorized food or other items of value in lieu of authorized foods	
Attempting to redeem or actually redeeming checks for alcohol or tobacco	<p>Note: In the case of a multi-user breastpump, the pump may be returned and no restitution is required and the client may reapply for benefits after pump is returned.</p>
Attempting to sell or exchange or actually selling or exchanging checks or food for cash, credit, goods or services	
Giving away and/or not providing benefits to client including but not limited to not providing formula or other foods received on the program to the infant/child that the formula/foods were issued to.	
Attempting to traffic or actually trafficking checks or foods for money	
Attempting to sell or trade or actually selling or trading a WIC issued breastpump	
Second violation of any of the above fraud violations regardless of dollar amount	<p>1 year disqualification AND full restitution received prior to applying for benefits after the one year disqualification AND monthly issuance only OR 1 year disqualification AND payment plan set up with local or state agency AND regular payments are received as planned AND monthly issuance only</p>